



**For general enquiries,
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Minicom: 0116 265 7549 or use BT Tynetalk

Email: adultsocialcare@leics.gov.uk

If you require this information in an alternative version such as large print, Braille, tape or help in understanding it in your language, please contact 0116 265 7404.

જો આપ આ માહિતી આપની ભાષામાં સમજવામાં થોડી મદદ
ઈચ્છતાં છો તો 0116 265 7404 નંબર પર ફોન કરશો અને
અમે આપને મદદ કરવા પ્યવચ્છા કરીશું.

નેકર ત્રવાઈ ઈસ જાતકારી ઠું સમજત વિચ વુઝ મદદ ચાવીલી
૧૩ કાં વિરખા કરવે 0116 265 7404 ઠંઘર ડે ફોન કરે અડે
અર્સી ત્રવાઈ મદદ ઝઈ ઈસે ડા પૂર્ણ કર સહારી.

এই তথ্য নিজের ভাষায় বুঝার জন্য আপনার যদি কোন
সাহায্যের প্রয়োজন হয়, তবে 0116 265 7404 এই নম্বরে
ফোন করলে আমরা উপযুক্ত ব্যক্তির ব্যবস্থা করবো।

假如閣下需要幫助, 用你的語言去明白這些資訊,
請致電 0116 265 7404, 我們會安排有關人員為你
提供幫助。

Jeżeli potrzebujesz pomocy w zrozumieniu tej informacji
w Twoim języku, zadzwoń pod numer 0116 265 7404,
a my Ci dopomożemy.



Promoting
independence

changing
lives

Transforming Adult
Social Care
in Leicestershire

Foreword to the Strategic Plan 2007-10

Adult Social Care has a very challenging future in front of it, but one that is full of exciting new possibilities. Achieving the aspirations of the White Paper, 'Our Health, Our Care, Our Say' will require a step change in how we currently provide services. We will need to have a new relationship with people in Leicestershire and with our communities. This will involve a shift in the balance of power so that people themselves are in control and are assisted to play a full and active part in the life of their communities. While we have provided excellent services in Leicestershire and will continue to do so, we know that we must do things differently to meet people's expectations in the future.

A change of this nature will not be achieved overnight; indeed the White Paper states that the vision will take a number of years to achieve. However, we feel it is important to be clear at the very start of the nature of the change involved and to signal our intentions that we are prepared to meet the challenge and transform the way we work.

This strategic plan includes a new statement of purpose for Adult Social Care and key aims which we will aspire to achieve over the next few years. We will judge ourselves on the progress we make in achieving these aims.

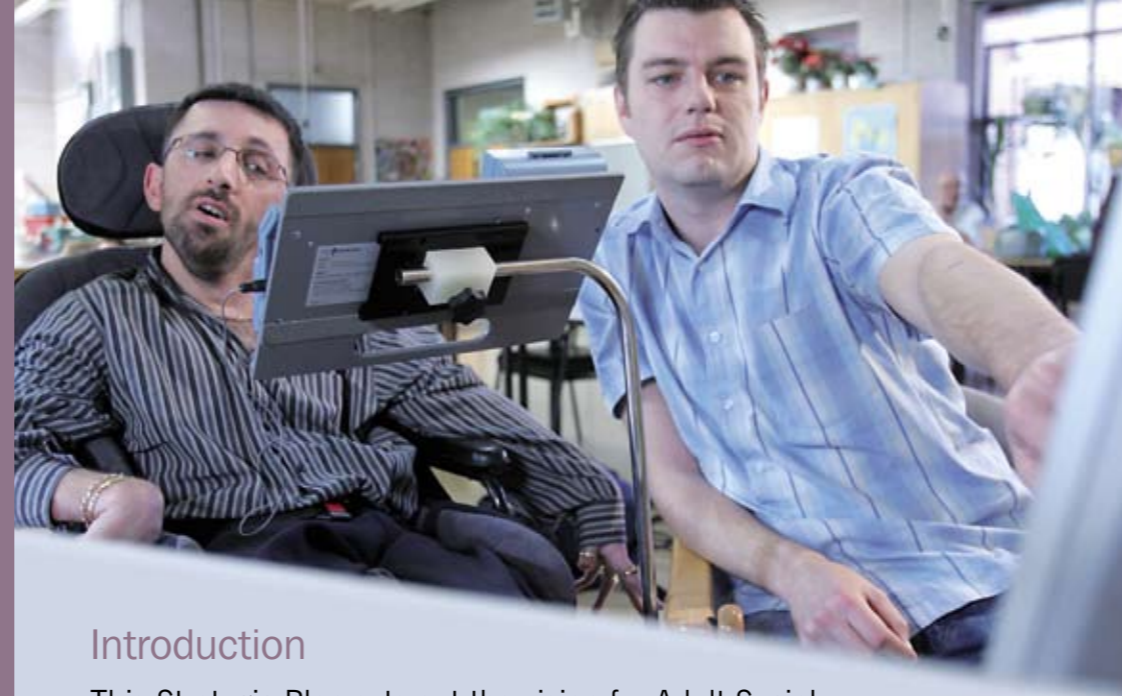
We look forward to working in partnership, with the many people who have an interest in Adult Social Care, in delivering this transformation in Leicestershire.



Mick Connell
Director of Adult Social Care and Health



Mr D A Sprason
Cabinet Lead Member for Adult Social Care



Introduction

This Strategic Plan sets out the vision for Adult Social Care in Leicestershire over the period 2007 – 2010 and highlights our key priorities in delivering the outcomes set out in the White Paper, Our health, our care, our say.

Details of how these priorities will begin to be delivered can be found in our Service Plan 2007/08.

Purpose

Leicestershire County Council's Adult Social Care Service works with a wide range of older people, people with disabilities and carers.

Our purpose is to enable adults in Leicestershire to be as independent as possible and play a full and active part in the life of their communities.

In addition to directly providing and commissioning a wide range of services such as day care, home care, community meals, Direct Payments and respite and residential care, the Adult Social Care Service is also developing new ways of supporting older and disabled people to continue to live independently within their communities.

Our aims:

1: Putting people at the centre of everything we do

We will put people who use our services at the centre of everything we do by transforming the way in which we work so that we actively support choice and enable people to have control over the decisions that affect their daily lives.

2: Promoting healthier communities

We will form a new relationship with our communities and work with them and our partners to promote health and well-being, reduce health inequalities and promote equality.

3: Focusing on outcomes

We will concentrate on the things which people tell us make a real difference to their lives and enable them to achieve their goals and aspirations.

4: Improving commissioning

We will work with people and our partners to more fully understand the needs of the whole population and move towards more personalised approaches, which will be increasingly tailor-made to suit each person's unique circumstances, enabling them to be as independent as possible.

5: Making a difference

We will develop our structure, our processes and the way we use resources to ensure that everything we do adds value and contributes to making a real difference to people's lives. We will measure our progress by listening to what people tell us about their experience and what is most important to them.