



# Improving life in Leicestershire

## Leicestershire County Council

### Medium Term Corporate Strategy to 2009: SUMMARY

The County Council's new Medium Term Corporate Strategy sets out priorities and targets for improving services to you to 2009. It reflects what people have told us is important and what we need to do to improve the services they receive. The Council's focus on priorities aims to help everyone be clear about what we want to achieve. Progress against the priorities will be reported on regularly in Leicestershire Matters.

#### Our new vision is:

*'We will listen to the views of Leicestershire people and, by working with them and our partner agencies, ensure they enjoy the quality of life which they expect; to live in a County and region which is safe, healthy, attractive and prosperous.'*

#### Delivering the Vision:

We have agreed a number of new principles to guide our approach.

##### We will:

- Provide community leadership for the County.
- Focus on the needs of service users.
- Work to promote equality and reduce disadvantage.
- Work in partnership to identify and exploit new opportunities for joint working for the benefit of Leicestershire people.
- Value and support a highly motivated and well trained workforce.
- Protect and enhance the environment of Leicestershire and take account of the needs of future generations.

#### Your County Council's 3 Key Aims:

To achieve our vision the Council has set three key aims to 2009:

- To improve quality of life for people;
- To improve quality of life in communities;
- To improve services so they are high quality and value for money.

#### County Council High Priorities for Service Improvement

The table below summarises the Council's high priorities for service improvement.

##### Children and Young People

##### Our high priorities are:

- increase pupil achievement particularly at ages 11 and 16;
- set up a new integrated Children and Young People's Service;
- increase the number of our schools in the top 5% nationally;
- implement national Children's Trust requirements;
- set up 24 new Children's Centres by 2008;
- encourage more foster placements;
- reduce school exclusions and the number of homeless young people;
- reduce young people reoffending and increase treatment of under 18s for drug and alcohol problems;
- reduce the amount of smoking in schools.

##### Vulnerable Adults and Carers

##### Our high priorities are:

- increase the number of vulnerable adults receiving Direct Payments to make their own care provision;
- increase the number of disabled people gaining employment and voluntary work opportunities;
- modernise day services for people with learning disabilities;
- enable the County Council to become the lead commissioning body for learning disability services.

##### Transport

##### Our high priorities are:

- reduce road casualties by 22%;
- tackle congestion and improve air quality;
- deliver a new Park and Ride Scheme at Enderby by Summer 2010;
- ensure at least 70% of schools have a school travel plan;
- improve the condition of our roads, pavements, bridges and street lights;
- improve customer satisfaction with Highways Services.

## Safer Communities

### Our high priorities are:

- reduce overall crime by 17.1% by 2008;
- reduce repeated domestic violence by 33%;
- reduce offending by prolific offenders by 18.7%;
- reduce anti-social behaviour;
- increase drug users being treated and the seizures of Class 'A' drugs;
- reduce first time young offenders by 6% and reduce reoffending by 6%;
- reduce the fear of crime and anti-social behaviour;
- reduce vulnerability and assist people to feel safe within priority neighbourhoods.

## Older People

### Our high priorities are:

- support more people with long term illnesses to live at home and reduce hospital admissions;
- establish an older persons consultative network to improve involvement of older people;
- support more older people to live at home;
- increase the number of older people receiving direct payments to make their own care provision;
- maximise older people's income by increasing the take up of benefits;
- improve partnership working between health services and social care services.

## Culture & Leisure

### Our high priorities are:

- build 20 new or substantially refurbished libraries;
- comply with 8 public library standards by 2008;
- increase library opening hours;
- provide a new fashion and interactive gallery for Snibston Museum;
- complete a programme to improve facilities at Bosworth Battlefield;
- secure funding for the development of the Ashby Canal;
- increase the take up of culture and leisure activities by vulnerable children.

## The Environment and Waste Management

### Our high priorities are:

- review and implement a new Waste Management Strategy for the County;
- meet national Government waste targets;
- increase the amount of household waste recycled and composted from 32% to 42%;
- reduce the waste going into landfill sites;
- implement major improvements to 3 County Recycling and Household Waste Sites;
- deliver improvements set out in the County Environment Strategy and improve the County Council's environmental performance.

## Value for Money, Quality, Customers & Diversity

### Our high priorities are:

- minimise future increases in Council Tax;
- achieve efficiency savings of £20 million by 2008;
- improve public access to County Council services including a new Customer Service Centre and more joint service shops and help points;
- improve our website and make more of our services available electronically;
- deliver our commitment to equalities including ensuring our workforce better reflects the diversity of the Community;
- implement our Human Resources Strategy;
- achieve Investor in People status and reduce staff sickness absence;
- increase overall public satisfaction with the Council;
- maintain our rating as a top '4 star' Council.

## For further information

You can download a copy of the County Council's full Medium Term Corporate Strategy to 2009 which sets out in more detail our priorities for service improvement from the County Council website [www.leics.gov.uk/corporate\\_strategy](http://www.leics.gov.uk/corporate_strategy) or please call 0116 265 6096.

If you require information contained in this leaflet in another version eg large print, Braille, tape or an alternative language please call 0116 265 6096, or email [chiefexecs@leics.gov.uk](mailto:chiefexecs@leics.gov.uk)

আপনি যদি বাংলা ভাষায় এই ধরনের কোন একটি তথ্য বা খবরা খবর চান, তাহলে আরো বিস্তারিত জান্য 0116 265 6096 নম্বরে ফোন করুন।

ने त्रुमीं हिम हिचें निसे ही नाहकवारी तुं पनाम्ही हिच चातुंटे वीं तां तैव देवदे ऐ छडी हिपा ववने 0116 265 6096 छुं पत्र हेन वत।

यदि आपको इसमें से कोई भी जानकारी की आवश्यकता हो तो (आपको चाहिए वो भाषा दर्ज करें) अधिक विवरण के लिए 0116 265 6096 टेलीफोन करें।

अगर तमने आमंथी छुंठ पत्र जल्लगरी छुंठनी छुंथ तो मडुवपानी करीने (तमने छुंठनी भाषा अडुं जल्लगरी) विगतवार जल्लगरी माडे 0116 265 6096 टेलिफोन करीने.

اگر آپ ان میں سے کوئی معلومات اُردو میں حاصل کرنا چاہتے ہیں تو مزید معلومات کیلئے براہ کرم 0116 265 6096 پر ٹیلی فون کریں۔

Jeżeli chciał(a)byś otrzymać tę informację w innym formacie, np. dużym drukiem, alfabetem Braille'a, na taśmie lub w innym języku, prosimy o skontaktowanie się telefonicznie - 0116 265 6096.



Leicestershire County Council  
County Hall, Glenfield  
Leicestershire LE3 8RA  
Email: [chiefexecs@leics.gov.uk](mailto:chiefexecs@leics.gov.uk)

[www.leics.gov.uk](http://www.leics.gov.uk)