

# Highways, transportation and development – Appendix A

## Leicestershire County Council Department of Highways, Transportation and Waste Management

### Appendix A: Contact Details

All local highway services in Leicestershire are now delivered directly by the County Council. The agency arrangements which existed with a number of District Councils have ended.

For all local highway matters in Leicestershire the County Council is the first point of contact. In many areas there is no change, but for the Loughborough, Melton Mowbray, Oadby and Wigston areas, you should no longer contact the Borough Council on highway matters.

#### Who does what?

In order to deliver highway services in the most effective way, some of our staff are based centrally at County Hall, whilst others are based in our area offices. Most day to day functions are dealt with at three area offices.

<b>County Roads</b>	Road repairs, pavement repairs, potholes, sign repairs, road surfacing, temporary road closures, flooded roads, public footpaths and bridleways, co-ordination of work in the highway, scaffold and skip permits, vehicle accesses, highway drains, winter salting and snow clearance and grass cutting.	Area offices (see table below) or ROADLINE FREEPHONE 0800 626203 (free 24 hour answer phone service provided by Leicestershire County Council)
<b>County Roads</b>	Transport policy and strategy, transport improvements, road safety and traffic management measures, public transport, bridges and structures, street lighting and traffic signals.	County Hall - ROADLINE FREEPHONE 0800 626203
<b>County Roads</b>	Street sweeping, litter collection, street nameplates and land drainage.	District/Borough Councils (see table below)
<b>Highways in Leicester City</b>		Leicester City Council Tel: 0116 252 6339
<b>Motorways and Trunk Roads</b>		Highways Agency Information Line: 08457 50 40 30 These roads are managed by agents (see table below)

# Highways, transportation and development – Appendix A

## Leicestershire County Council Department of Highways, Transportation and Waste Management

### District/Borough Councils

<b>Blaby District Council</b>	Desford Road Narborough Leicester LE19 2EP  <b>Telephone:</b> (0116) 275 0555 <b>Fax:</b> (0116) 275 0368
<b>Charnwood Borough Council</b>	Main office. <i>Most Council services are based at the following address:</i>  Council Offices Southfields Road Loughborough LE11 2TX  <i>Other Services. Legal Services &amp; Environmental Health Services are based at:</i>  Macaulay House Cattle Market Loughborough LE11 3DH  <b>Telephone:</b> 01509 263151 (Switchboard) or 01509 634789 (Joint Service shop). <b>Fax:</b> 01509 634703
<b>Harborough District Council</b>	Council Offices, Adam and Eve Street, Market Harborough, Leicestershire LE16 7AG  <b>Telephone:</b> 01858 828282
<b>Hinckley &amp; Bosworth Borough Council</b>	Council Offices, Argents Mead, Hinckley, Leicestershire, LE10 1BZ.  <b>Telephone :</b> 01455 238141 <b>Fax :</b> 01455 251172
<b>Melton Borough Council</b>	Nottingham Road Melton Mowbray Leicestershire LE13 0UL  <b>Telephone:</b> (01664) 502502 <b>Fax:</b> (01664) 410283
<b>North West Leicestershire District Council</b>	Council Offices, Coalville, Leicestershire LE67 3FJ  <b>Telephone:</b> 01530 454545 (Main Switchboard) <b>Fax:</b> 01530 454506 (Reception)
<b>Oadby &amp; Wigston Borough Council</b>	Bushloe House Station Road WIGSTON Leicestershire LE18 2DR  <b>Telephone:</b> (0116) 288 8961 <b>Fax:</b> (0116) 288 7828

# Highways, transportation and development – Appendix A

## Leicestershire County Council Department of Highways, Transportation and Waste Management

### Area Offices

	Area Covered	Contact Details
<b>Northern Area</b>	Northern Area Main Office & Charnwood Borough	The Highway Manager (North)/District Engineer Leicestershire County Council Granite Way Mountsorrel Leics. LE12 7TZ Tel: Freephone Roadline: 0800 62 62 03 email: northerndivisionleics.gov.uk
<b>Northern Area</b>	Melton Borough	The District Engineer Leicestershire County Council Leicester Road Melton Mowbray Leicestershire LE13 0DA Tel: Freephone Roadline: 0800 62 62 03 email: northerndivisionleics.gov.uk
<b>Northern Area</b>	North West Leicestershire District	The District Engineer Leicestershire County Council Unit 14 The Courtyard Whitwick Business Park Coalville LE67 4JP Tel: Freephone Roadline: 0800 62 62 03 email: northerndivision@leics.gov.uk
<b>Southern Area</b>	The whole of Blaby District and Oadby & Wigston Borough	The District Engineer/The Area Manager (South) Leicestershire County Council Coventry Road Croft Leicestershire LE9 6GP Tel: Freephone Roadline: 0800 62 62 03 email: croft-southernleics.gov.uk
<b>Southern Area</b>	Harborough District	The District Engineer Leicestershire County Council Harborough Office Council Offices Adam & Eve Street Harket Harborough Leicestershire LE16 7AG Tel: Freephone Roadline: 0800 62 62 03 email: croft-southernleics.gov.uk
<b>Southern Area</b>	The whole of Hinckley and Bosworth Borough	The Highway Manager Leicestershire County Council Nailstone Highway Office Ibstock Road Nailstone Warwickshire CV13 0QA Tel: Freephone Roadline: 0800 62 62 03 email: croft-southernleics.gov.uk

# Highways, transportation and development – Appendix A

## Leicestershire County Council Department of Highways, Transportation and Waste Management

### Highway Development Control - Leicestershire County Council

<b>Highway Development Control</b>	Department of Highways, Transportation and Waste Management Leicestershire County Council County Hall Glenfield Leicestershire LE3 8RJ  <b>Telephone:</b> 0116 3057194 <b>Fax:</b> 0116 2567133  <b>email:</b> HDC@leics.gov.uk
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Initial contacts for most highway matters relating to new development proposals:

HDC Officer(s)	Phone Number	District(s) covered
Duncan Clarke	0116 3057196	Charnwood & Melton
Michael Green (or alternatively Simon Hill)	0116 3057200 0116 3058202	North West Leics DC & Harborough
Matt Lennon (or alternatively Andy Gatward)	0116 3057193 0116 3057337	Blaby, Hinckley & Bosworth & Oadby & Wigston

If you cannot contact the appropriate officer listed above, then alternatively you can contact John Glover, phone number - 0116 3057195.

For more major development proposals, please contact:

HDC Officer(s)	Phone Number	District(s) covered
Allan Headley	0116 3057187	Charnwood, Melton, North West Leics DC
Ian Dutton	0116 3057185	Blaby, Harborough, Hinckley & Bosworth, Oadby & Wigston

If you cannot contact the appropriate officer listed above, then alternatively you can contact Group Manager Paul Sheard, phone number - 0116 3057191.

For matters relating to the adoption of new estate roads, including specifications and matters relating to technical approval, please contact:

HDC Officer(s)	Phone Number
Kingsley Cook	0116 3056782
John Thompson	0116 3056785

# Highways, transportation and development – Appendix A

Leicestershire County Council  
Department of Highways, Transportation and Waste Management

## Highway Development Control - Leicester City Council

Highway Development Control	Travel Planning and Development Control Team Transport Strategy Section A6 New Walk Centre Welford Place Leicester LE1 6ZG  <b>Telephone:</b> 0116 2527272 <b>Fax:</b> 0116 2546247  email: highwaysdcleicester.gov.uk
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## Transport Scheme Development Group - Leicestershire County Council

Accident Investigation	Department of Highways, Transportation and Waste Management Leicestershire County Council County Hall Glenfield Leicestershire LE3 8RJ  <b>Telephone:</b> 0116 3057214 <b>Fax:</b> 0116 2567340
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## Highway Safety - Leicester City Council

Highway Safety	Traffic Impact Team Transport Development Section 4th Floor York House Granby Street Leicester LE1 6FB  <b>Telephone:</b> 0116 2292566
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## Education, Premises - Leicestershire County Council

Premises	Department of Education Leicestershire County Council County Hall Glenfield Leicestershire LE3 8RF  <b>Telephone:</b> 0116 3056336
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# Highways, transportation and development – Appendix A

## Leicestershire County Council Department of Highways, Transportation and Waste Management

### Public Rights of Way - Leicestershire County Council

Public Rights of Way	Rights Of Way Officer, Environment and Heritage Services, Community Services Department, County Hall, Glenfield, Leicester, LE3 8TE  <b>Telephone : 0116 305 7083</b>
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### Public Rights of Way - Leicester City Council

Public Rights of Way	Rights Of Way Officer, Highways Strategy Team Transport Strategy A6 New Walk Centre, Welford Place Leicester, LE1 8ZG  <b>Telephone : 0116 2526605</b>
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### Derbyshire County Council

Derbyshire County Council	<a href="http://www.derbyshire.gov.uk">www.derbyshire.gov.uk</a>
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### Highways Agency

Highways Agency	Broadway 5 Broadway Broad Street Birmingham B15 1BL  Telephone: 08459 55 65 75.  Website: <a href="http://www.highways.gov.uk">http://www.highways.gov.uk</a>
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### Highways Agency Agents

Agent	Roads Covered	Contact Details
OPTIMA	The western part of Leicestershire (M1 up to junction 24, M6, M69, A5, A42, A50 from M1 junction 24 to the Derbyshire border and A453 between M1 junctions 23A and 24)	Tel: 01827 313 313
AMScott	The eastern part of Leicestershire (M1 north of junction 24, A6, A46, A47 east of Leicester, A52 and A453 between M1 junction 24 and the Nottinghamshire border)	Tel: 01623 676 555
Carilion URS	A14	Tel: 01536 413 700

# Highways, transportation and development – Appendix A

## Leicestershire County Council Department of Highways, Transportation and Waste Management

### Utility companies:

This is a list of some of the main utility companies with equipment in Leicestershire. This is not a complete list and it is your responsibility to ensure that all utility equipment is accommodated satisfactorily as part of your works.

Severn Trent	Water	Severn Trent Water Networks Records Management Centre Waterworks Road Edgbaston Birmingham, B16 9DD  <b>Telephone:</b> 0121 4523306 <b>Fax:</b> 0121 4523569
Anglian Water	Water	Geodesys PO Box 485 Huntingdon Cambridgeshire PE29 6YB  DX 123730 HUNTINGDON 6
East Midlands Electricity	Electricity	QCD QC Data Ltd NRSWA East Midlands Electricity PLC PO Box 6540 Bilborough Nottingham, NG8 3JP  <b>Telephone:</b> 0115 9014715/6 <b>Fax:</b> 0115 9014713
National Grid	Electricity	NRSWA Enquiries National Grid P.O. Box 3484 NGT House Warwick Technology Park Gallows Hill Warwick, CV34 6TG  <b>Telephone:</b> 0800 731 2961 <b>Fax:</b> 01926 656574

# Highways, transportation and development – Appendix A

## Leicestershire County Council Department of Highways, Transportation and Waste Management

### Utility companies:

British Telecom	Telecoms	BT Incoming Notices Post Point 404B Telecom House Trinity Street Hanley Stoke on Trent ST1 5ND  <b>Telephone:</b> 0800 800 865 <b>Fax:</b> 01782 204846
NTL	Telecoms	NTL Operational Support Roberts House De Havilland Avenue Preston Farm Business Park Stockton on Tees TS183TH  <b>Telephone:</b> 01642 642329 <b>Fax:</b> 01642 642622
NTL Midlands Ltd	Telecoms	NTL: Design and Civils Daleside Road Nottingham NG2 3GG  <b>Telephone:</b> 0115 8421681 <b>Fax:</b> 0115 8421686
NTL South Central	Telecoms	NTL Switch Centre Kingsfield Business Park Glasdon Road Northampton NN5 7PP  <b>Telephone:</b> 01604 210413 <b>Fax:</b> 01604 210455
Cable & Wireless	Telecoms	Plant Enquiries Section Cable & Wireless c/o Atkins Telecom , PO Box 290 220 Aztec West Almondsbury Bristol BS32 4WE  <b>Telephone:</b> 01454 288808 <b>Fax:</b> 0870 240 3012

# Highways, transportation and development – Appendix A

## Leicestershire County Council Department of Highways, Transportation and Waste Management

### Utility companies:

Telewest	Telecoms	Telewest Communications Service Management Ground Floor Cablephone House Small Heath Business Park Talbot Way Small Heath Birmingham B10 OHJ  <b>Telephone:</b> 0870 8883116 <b>Fax:</b> 0121 6942345
Colt	Telecoms	Colt Plant Protection Centre C/o McNicholas Construction (Colt Managing Agents) 117 Bushey Mill Lane Watford, Herts WD24 7UN  <b>Telephone:</b> 020 8236 6612 <b>Fax:</b> 020 8236 6600
HNS	Telecoms	HNS Plant Ltd c/o Fujitsu Telecommunications Europe Ltd Solihull Parkway Birmingham Business Park Birmingham West Midlands B37 7YU  <b>Telephone:</b> 0121 717 6065 <b>Fax:</b> 0845 850 0115
National Grid	Gas	NRSA Plant Protection Lakeside House The Lakes Bedford Road Northampton WN4 7SN  <b>Telephone:</b> 01604 815361
Fisher German Chartered Surveyors	Other pipelines	P.O. Box 5639 Ashby De La Zouch Leicestershire LE65 1ZB  <b>Telephone:</b> 01530 564564 <b>Fax:</b> 01530 416408

# Highways, transportation and development – Appendix A

## Leicestershire County Council Department of Highways, Transportation and Waste Management

### Other important contact details:

Leicestershire Constabulary	Force Architectural Liaison Officer	Force Architectural Liaison Officer Leicestershire Constabulary Police HQ St Johns, Enderby Leicester, LE19 2BX
East Midlands Ambulance Service:		Trust Headquarters, Beechdale Road, Bilborough, Nottingham, NG8 3LL  <b>Tel:</b> 0115 929 6151: <b>Fax:</b> 0115 962 7727: <a href="http://www.emas.nhs.uk/">http://www.emas.nhs.uk/</a>
Leicestershire Fire and Rescue Service:		Leicestershire Fire and Rescue Service Headquarters, Anstey Frith, Leicester Road, Glenfield Leicester, LE3 8HD  <b>Telephone:</b> 0116 287 2241: <b>Fax:</b> 0116 231 1180: <a href="http://www.leicestershire-fire.gov.uk/">http://www.leicestershire-fire.gov.uk/</a>
Environment Agency	Lower Trent Area	Lower Trent Area Office Environment Agency Trentside Offices, Scarrington Road West Bridgford Nottingham, NG2 5FA  <b>Fax:</b> 0115 981 7743
	Upper Trent Area	Upper Trent Area, Sentinel House 9 Wellington Crescent Fradley Park Lichfield Staffordshire, WS13 8RR  <b>Telephone:</b> 01543 444141 <b>Fax:</b> 01543 444161
	Lower Severn Area	Lower Severn Area Riversmeet House Newtown Ind Estate Northway Lane Tewkesbury, GL20 8JG  <b>Telephone:</b> 01684 850951 <b>Fax:</b> 01684 293599
	Anglian Region	Anglian Region Waterside House, Waterside North Lincoln Lincolnshire, LN2 5HA  <b>Telephone:</b> 01522 513100 <b>Fax:</b> 01522 512927