

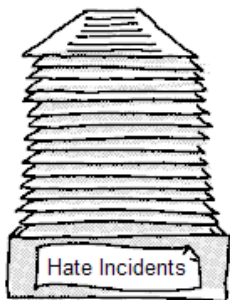
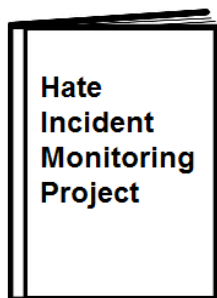
# Report Hate

A hate incident is something bad that happened to someone because they are different. It could be something that happens to you or someone else. It could be because the person is a different age or because the person is disabled. It could be because the person is a different colour or comes from a different country. Or because they are different in another way.

**Hate Incident Monitoring Project  
Annual Report 2007/08  
Easy Words Summary**

# Report Hate

## Hate Incident Monitoring Project Annual Report 2007-8



### 1. Introduction

This report is about the Hate Incident Monitoring Project. It tells you about the work of the project, what has happened in 2007-8 and what we will do next.

The Hate Incident Monitoring Project was set up to collect information about hate incidents in Leicestershire. We need to collect the information so we can find ways to stop hate incidents.

A hate incident is something bad that happened to someone because they are different.

It could be something that happens to you or someone else.

It could be because the person is a different age or because the person is disabled. It could be because the person is a different colour or comes from a different country. Or because they are different in another way.

Anybody can report a hate incident, including the person it happened to, someone who saw it happen or someone who was told about it.

There is a lot of work to do in the Hate Incident Monitoring Project, so there is a special worker called the Project Co-ordinator. It is the Project Co-ordinator's job to make sure the project is working well and to keep making it better.

The project has 2 important jobs to do.

First to get as many people as possible to report hate incidents.

The second important job is to reduce the number of hate incidents. We will do this by learning from the reports and working out the best ways to stop hate incidents.

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## Hate Incident Monitoring Project Annual Report 2007-8

### 2. Reporting Centres



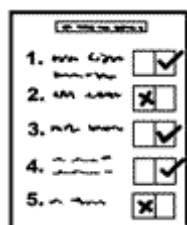
A national report in 1999 said that centres should be set up in every area of the country, where people could report racist incidents and crimes.

In Leicestershire this idea has been developed so there are 32 reporting centres where people can report all kinds of hate incidents.

A full list of reporting centres is at the back of this report.

As part of the project, there are plans for more reporting centres across the county. They will be in buildings owned by the County Council and Health, voluntary sector offices and private organisations.

They will also be in schools and colleges.



The project has developed different ways for people to report hate incidents.

These include a paper form and an electronic form on the County Council website. These are both done and are being used.

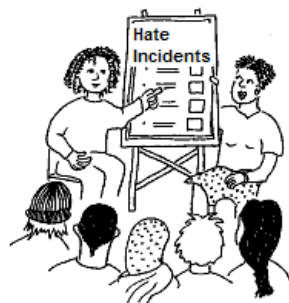
There is also an easy words form which is being developed and will be ready by Summer 2008.

There is a special telephone number for the project 0116 305 8263. This can be used to get more information or to report a hate incident.



# Report Hate

## Hate Incident Monitoring Project Annual Report 2007-8



### Who is reporting?

In 2007 there were 76 hate incidents reported in Leicestershire. These included reports that came through youth services, community services and some voluntary sector organisations including housing associations.

One of the important things the project was set up to do is get better reporting of hate incidents.

We want to get more people reporting hate incidents.

We want to get more reporting centres supporting people to report hate incidents.

We want lots more people knowing how to report a hate incident if they ever needed to.

### What are the gaps?

Not all of the reporting centres have supported people to report hate incidents yet. This might be because there have not been many hate incidents in their area.

It will be important for us to check that all the reporting centres are working well and know how to support people to report hate incidents.

### What will we do next?

We will make sure as many people as possible know about hate incidents and how to report them.

We will work with the Police, District Councils and other important organisations to tell everyone about hate incidents and hate incident reporting.

# Report Hate

## Hate Incident Monitoring Project Annual Report 2007-8



We will make sure that staff in reporting centres have good training to support people who want to report a hate incident.

We will remind all the reporting centres 2 weeks before we need the numbers of people who have reported a hate incident, so they can make sure all the reports are up to date.



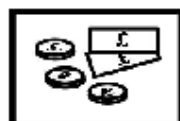
We will carry on working to get more reporting centres in as many places as possible.

# Report Hate

## Hate Incident Monitoring Project Annual Report 2007-8



Important  
for  
Leicestershire



Local  
Area  
Agreement

### 3. Reported incidents

We have looked at the hate incidents reported in 2007-8 to see what we can learn. We have compared Leicestershire with other areas to see what is different and what is the same.

The numbers of racist and religious incidents reported in Leicestershire is higher than in Local Authorities that are like Leicestershire. More racist and religious incidents were reported in 2007-8 than in 2006-7 .

This is not a bad thing. It tells us that the work to make sure people know about reporting hate incidents is going well. More people know about hate incidents so more people are reporting them.

All Local Authorities have to have a big plan called a Local Area Agreement. It says what the most important things are in the area, like making sure everyone feels safe, or like making sure everyone has the opportunity to work. This is agreed between the Government, the Local Authority and important organisations like the police. The Local Area Agreement helps decide what the County Council will spend it's money on.

In the Leicestershire Local Area Agreement we had a target for improving hate incident reporting. The Local Area Agreement says how many more reports of hate incidents we wanted to get in 2007-8, compared with 2006-7. When we checked the numbers, we saw that we had done better than the target. This means the project is doing a really good job.

This does not mean there would be more hate incidents. There will be the same numbers of hate incidents, but more people are reporting them.

# Report Hate

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When we looked at the hate incident reports, we could see that people are more likely to report some types of hate incident to the project than others. For example, people are more likely to report racist incidents to the police instead of to the project. On the other hand, people are more likely to report hate incidents that are because of a person's disability.

One of the important things the Hate Incident Monitoring Project has done is help people to report incidents that the police will not treat as a crime. We can see from the numbers of hate incidents reported, that people are reporting hate incidents to the project or through schools, even though they would not report them to the police. This is really important, because we need to know about all hate incidents, not just the ones reported to the police.

### **What have we learned about the people the hate incidents are happening to?**

We have found out that when hate incidents are reported to the police, they are more likely to include information about the person the hate incident happened to. This might be because people are more likely to give the police this information. Or it might be that the police are good at getting this information from people.

One of the important jobs for the Hate Incident Monitoring Project is to encourage people to report things like harassment. Harassment means pestering someone or bullying them. People don't often report this to the police, because most of the time the police cannot treat it as a crime. But it is important that we know about harassment so we can find ways to stop it.

# Report Hate

## Hate Incident Monitoring Project Annual Report 2007-8



The Hate Incident Monitoring Project has done a good job of getting people to report hate incidents like harassment in Blaby, Hinckley and Bosworth, Melton and NorthWest Leicestershire.

We have looked at the reports and found out that men are more likely than women to report incidents to the police.

Women are more likely than men to report incidents to the Hate Incident Monitoring Project.

When we look at the facts and figures we can't see anything that tells us that people who come from a different county, or are a different colour are more likely to report hate incidents to the police or the Hate Incident Monitoring Project.

### Reporting in schools



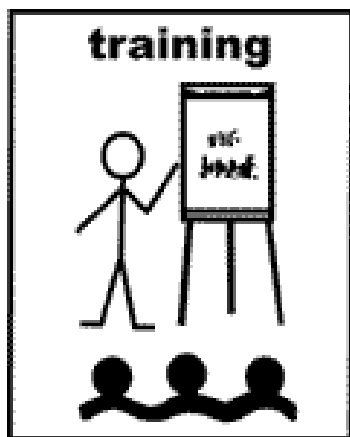
The Government have said that schools must keep a record of the number of racist incidents that are reported to them.

At the moment, almost all of the hate incidents reported in schools are racist incidents. So there are some other types of hate incidents that are not being reported in schools, for example hate incidents that are because of the person's disability.

In the last year, less than half the schools in Leicestershire recorded any racist incidents. The reports do not show any link between the number of racist incidents reported and the numbers of children at the school who are black, Asian or from a different ethnic minority.

# Report Hate

## Hate Incident Monitoring Project Annual Report 2007-8



### 4. Training

Training is really important to make sure the Hate Incident Monitoring Project works well.

Training helps us let everyone know about the Hate Incident Monitoring Project .

We need to make sure that everyone understands what hate incidents are and how to report them.

We need to make sure everyone understands why it is important to report hate incidents.

We need to train staff to support people to report hate incidents.

The Project Co-ordinator has run basic training for staff in the reporting centres.

This includes staff in libraries, Adult Social Care, Victim Support, organisations that support disabled people and Children's Services.

Other training has been developed with the police, for staff in reporting centres. This training helps staff understand the difference between hate crimes and hate incidents.

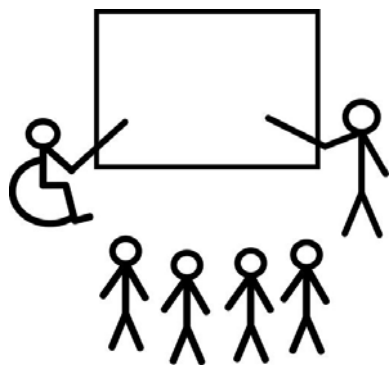
All 7 District Councils in Leicestershire have had basic training and have asked to have more training in the future.

People who have been on the training have said that it has been really helpful.

They have learned. Being able to speak to other people about hate incidents helped them to learn and understand.

# Report Hate

## Hate Incident Monitoring Project Annual Report 2007-8



Training is really important but it takes up a lot of time for the Project CoOrdinator and the police.

We need to find ways to make sure there is plenty of training for everyone, with the training being run by some of the important organisations who are part of the Hate Incident Monitoring Project .

### **How will we develop the training?**

The Project Co-ordinator has talked to people who run lots of training in the County Council to see how to develop the hate incident training.

The Co-ordinator is working to get hate incident training included in the basic training that all County Council Departments give their staff.

The Co-ordinator will carry on working with the people who lead training in each of the County Council Departments.



The Hate Incident Monitoring Project Steering Group has suggested that the Project Co-ordinator should meet with the people who lead training in each of the District Councils, to see how each District Council can include hate incident training in their basic training for staff.

One other idea is to train a group of people from different organisations to run hate incident training.

This is an idea that has worked really well for other important training.

It makes sure that there are people in the important organisations who can run hate incident training and shares out the work.

# Report Hate

## Hate Incident Monitoring Project Annual Report 2007-8



### 5. Partnership working

The Hate Incident Monitoring Project is being led by Leicestershire County Council. The project won't work without good partnership working with the police, District Councils, schools, the voluntary sector and other important organisations.



#### Valuing People

Hate crime, hate incidents and bullying are very important issues for people with learning disabilities.

In 1999 Mencap wrote a report called "Living in Fear". It that said 9 out of 10 people with learning disabilities had been bullied in the past year.



The Hate Incident Monitoring Project has been working with people from the Learning Disabilities Partnership Board and the Leicestershire Valuing People team to develop an easy words reporting form.

The easy words form has exactly the same questions as the main form, in exactly the same order. This will help people who want to use the easy words form then use the information from their form to complete the internet form.



There will be training and information events to help make sure everyone knows about hate incidents and the easy words form.

Special training will be developed for staff so they can support people to fill in the form. There will be notes to help people fill in the form too.

# Report Hate

## Hate Incident Monitoring Project Annual Report 2007-8



There is an easy words poster to remind everyone about the form, and a postcard with details of how to get the form.  
We will ask Leicestershire Matters, the County Council and District Councils to help us make sure everyone knows about the easy words form, by putting articles in their newsletters.

### Children and Young People's Service

The Hate Incident Monitoring Project is working with the Anti-Bullying Team in the Children and Young People's Service.

All schools have to tell the Local Authority about racist incidents – how many incidents and when and where they happen.  
The Children and Young People's Service are checking how well schools report racist incidents.

The Hate Incident Monitoring Project Co-ordinator is working with schools to see how they can start reporting all hate incidents.

The Co-ordinator is also working with the County Youth Council and the Jitty, Leicestershire young people's forum.  
Both these groups will help to make sure all young people know about hate incidents and how to report them.



# Report Hate

## Hate Incident Monitoring Project Annual Report 2007-8

### Work across the County



The County Council has set up 27 Local Community Forums across Leicestershire.

The Forums are a place where people can talk to the County Council, District Council and representatives from the police and Health about ways to make services better.

They help make sure that services are what local people really want.

The Hate Incident Monitoring Project will work with these Forums to help make sure everyone knows about the work of the project, hate incidents and how to report them.

### Work in the Districts



Hinckley and Bosworth have a Community Relations Forum.

Charnwood have a Hate Action Group.

Both of these groups meet every 3 months.

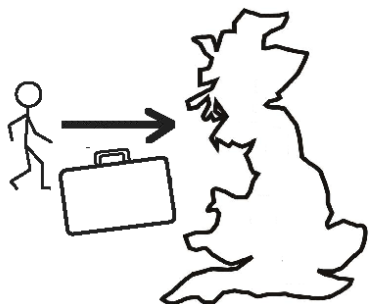
Both groups bring together local organisations and representatives from the community, to talk about ways to improve how people get on in the community.

They talk about hate incidents and hate crime that affect their communities.

# Report Hate

Hate Incident Monitoring Project  
Annual Report 2007-8

## New communities in Leicestershire



In some parts of the County there are a lot of people from other countries who have recently come to live in Leicestershire.

All organisations need to think about how they will work with these people.

There are Polish people who have come to live in Melton and Hinckley.

There are Polish people living in Coventry and Rugby who travel to Hinckley for work.

There are also people from India working for the National Grid in Hinckley.



There have been hate incidents affecting these people, especially in Hinckley.

Hinckley and Bosworth Council are working with the National Grid to find ways to stop these incidents.

These hate incidents are reported to the project through Hinckley and Bosworth Council.

## Travellers

There are around 5,000 travellers in Leicester, Leicestershire and Rutland.

There are not enough sites for all the travellers and this means that they sometimes park their caravans in public places.

This makes local people very unhappy.



# Report Hate

## Hate Incident Monitoring Project Annual Report 2007-8

### How to use partnerships to improve things?



Local forums like the Community Relations Forum and the hate Action group work really well.

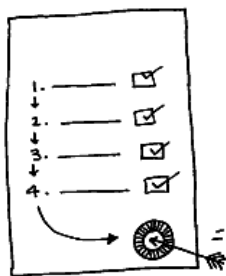
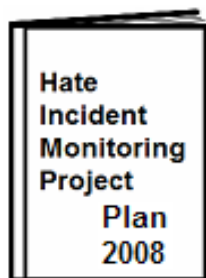
If every District Council area had a group like this it would help the different groups in the community to work together.

This would really help the work to get people reporting hate incidents and then to find ways to reduce the number of hate incidents.

Getting District Councils and other organisations working together to make sure there are enough sites for travellers will help too.

# Report Hate

## Hate Incident Monitoring Project Annual Report 2007-8



## 6. The Way Forward

There is a big plan for reducing hate incidents across Leicestershire from 2008 to 2011.

This is a plan for organisations to work together because no-one can do this working alone.

Making sure progress is made with the plan is the responsibility of the Steering Group.

The main thing in the plan is working to reduce the number of hate incidents in Leicestershire.

To do this we must increase the reporting hate incidents.

We have to support people to know how to report hate incidents and to feel confident that reporting them is a good thing.

The first 3 important actions in the plan are

- Making sure everyone knows about hate incidents and how to report them
- Getting organisations working together to support good reporting of hate incidents
- Supporting communities so they feel confident about reporting hate incidents.

The Steering Group will review the big plan each year to check it's as good as possible.

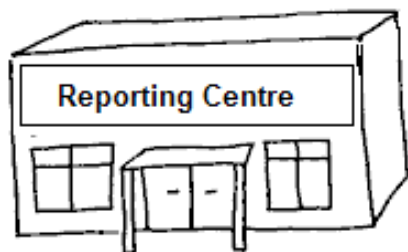
There will be a report from the Hate Incident Monitoring Project every year, about progress with the big plan.

The report will come out at the end of March.

It will include actions for the year ahead, to keep up the progress

# Report Hate

## Hate Incident Monitoring Project Annual Report 2007-8

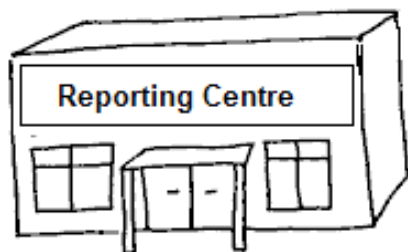


### List of Reporting Centres

Leicestershire County Council  
Blaby District Council  
Oadby and Wigston Borough Council  
Charnwood Borough Council  
Harborough District Council  
Hinckley and Bosworth Borough Council  
Melton Mowbray Borough Council  
Leicestershire Constabulary  
Victim Support (Leicestershire branches only)  
North West Leicestershire District Council  
Connexions Leicester Shire  
South Leicestershire Council for Voluntary Services  
Leicester Lesbian, Gay & Bisexual Centre  
Trade Sexual Health Project  
MENCAP Leicestershire

# Report Hate

## Hate Incident Monitoring Project Annual Report 2007-8



### List of Reporting Centres

Mosaic: shaping disability services  
Vista – Society for the Blind  
North West Leicestershire Council for Voluntary Services  
Voluntary Action Charnwood  
Charnwood Racial Equality Council  
Voluntary Action Oadby & Wigston  
LAMP Leicestershire  
East Midlands Housing  
Widening Participation Project  
Orbit Housing Association  
Loughborough College  
North West Leicestershire Citizens Advice Bureau  
Hinckley Citizens Advice Bureau  
South Leicestershire Citizens Advice Bureau  
Melton Borough Citizens Advice Bureau  
Charnwood Citizens Advice Bureau  
Loughborough University

# Report Hate

**Hate Incident Monitoring Project  
Leicestershire County Council  
June 2008**