

For further Information

Contact the Family Information Service on
0116 305 6545,
email family@leics.gov.uk or visit us on the
web www.leics.gov.uk/family

The FIS does not recommend or endorse
any service providers, but provides
impartial information on all areas
requested by customers.

Our office is open from

Monday to Thursday 8.30am – 5.00pm
Fridays 8.30am – 4.30pm
(Except bank holidays)

If you require this information in an
alternative version such as large print, Braille,
tape or help in understanding it in your
language, please contact 0116 305 6545.

જો આપ આ માહિતી આપની ભાષામાં સમજવામાં યોગ્ય મદદ
ઈચ્છતાં છો તો 0116 305 6545 નંબર પર ફોન કરશો અને
અમે આપને મદદ કરવા યત્ન કરીશું.

નેવર હુવાનું દિસ જાતકારી નું સમજાવ દિવસ રુઝ મદદ ચાલીલી
તૈ ત્રાં વિરખા કરવે 0116 305 6545 નંબર કે ફોન કરે અટે
અસીં હુવાલી મદદ છલી વિસે દા પુરુષ કર દલાંગે।

এই তথ্য নিজের ভাষায় বুঝার জন্য আপনার যদি কোন
সাহায্যের প্রয়োজন হয়, তবে 0116 305 6545 এই নম্বরে
ফোন করলে আমরা উপযুক্ত ব্যক্তির ব্যবস্থা করবো।

假如閣下需要幫助，用你的語言去明白這些資訊，
請致電 0116 305 6545，我們會安排有關人員為你

Jeżeli potrzebujesz pomocy w zrozumieniu tej informacji
w Twoim języku, zadzwoń pod numer 0116 305 6545,
a my Ci pomożemy.

family information

*Don't know where to
turn for advice?*

Want some information?

Informed families, informed choices.

What is the Family Information Service (FIS)?

This free and impartial service is the first place families and professionals should contact for information and advice about children and young people.

Who is the FIS for?

Parents, carers, guardians & grandparents who have or look after children and young people aged 0-20 years can use this service. We also provide this service to professionals who work with children, young people and families.



What we do?

We are there to answer your questions and provide quality and accurate information to support you on issues that face all families, for example:

- Behaviour
- Children and childcare
- Children's safety and protection
- Disability
- Health
- Learning skills
- Leisure and recreation
- Money and welfare benefits
- Parent and Children's rights
- Pregnancy and maternity
- Schools
- Teenagers

We can also point you in the right direction of additional services that can support your individual needs.

What we offer?

We are primarily a telephone helpline that gives individuals advice and guidance, but we also visit communities where our knowledgeable and friendly staff can give you a tailor made service. If you want the number for a local service or you have an in-depth enquiry we can help you.

Informed families, informed choices.