

YOUR **LiBR@RY**
KNOWLEDGE • DISCOVERY • ENTERTAINMENT

Glenfield Library

OUR LIBRARY PLAN



This year we will:

Run Wriggly Reader sessions for under fives twice a month

Provide free Bookstart packs and Treasure Boxes

Run the Quest Seekers Summer Reading Challenge

Plan and deliver events as opportunities arise

Provide an up-to-date quality book stock

Improve automated library service

Have a website that is up-to-date and attractive

Provide on line and printed reference material

Deliver the national 24/7 Enquire service

Deliver free Internet taster sessions

Provide study support for children and young people

Implement and promote My Guide (UK on-line)

Introduce Floor Walking

Introduce a Library Reward Scheme

Carry out a customer satisfaction survey

Offer opportunities for volunteering

Continue staff training to support all the above services



www.leics.gov.uk/Glenfieldlibrary