

Requests for Help

Services for families can be accessed by the completion of a 'Request for Direct Work' form via a Professional known to the family.

You can contact anyone from the Family STEPs network on the phone numbers below for 'request forms' or for information about Consultation/Training.

Senior Primary Mental Health Worker

☎ 0116 2955050

Senior Practitioners to Family Support Workers

☎ 01530 516950 (North)

☎ 0116 2643951 (South)

Educational Psychology Service Team

☎ 0116 2845100 or

YISP Manager

☎ 0116 260 6000

Fun & Families

☎ 0116 2234254

Completed Requests for Direct Work to be returned to:

Family STEPs
Room 12
Coalville Business Centre
Vulcan Way
Coalville
Leicestershire
LE67 3FT

Compliments / Comments / Complaints

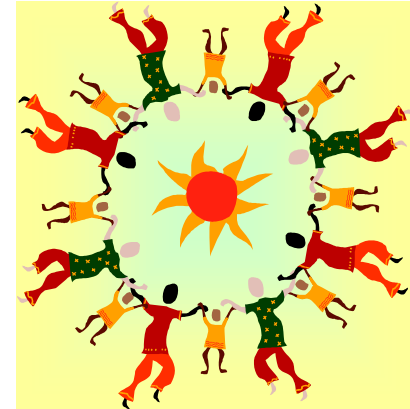
...about this service may be made to:

Tel. 01530 516950



Family STEPs

'Solutions Towards Everyday Problems'



We offer support to families and children to encourage emotional well-being and positive behaviour

Information for Professionals

What is Family STEPs?

We are a network of professionals from Health, Children's Social Care and Education Services, the Youth Offending Team and the Voluntary Sector linked to form collaborative partnerships working in a truly multi-disciplinary way.

The partners meet fortnightly to discuss requests for help for families and professionals.

This service offers early intervention designed to bring about change within the shortest period possible.

What services are available in Family STEPs?

Family Support Workers (12 years or under)

Family Support Workers work with families with children aged 12 years or below, whose parents are seeking assistance to manage behaviour more effectively in their home.

Primary Mental Health Workers (12 years or under)

Primary mental health workers offer a consultative service where there are concerns about the child's mental health.

Fun and Families

The main focus of parenting groups is to provide a preventative/support service where there is an identified need that parents would benefit from practical strategies to improve parent/child interaction. Referrals can be made either directly to Fun and Families (Tel. 0116 223 4254) or can be part of a Family STEPs referral.

Specialist Teachers (12 years or under)

Specialist Teachers work with families and schools to address educational issues relating to children's behaviour and emotional well being.

Educational Psychologists (12 years or under)

Educational Psychologists have a consultative role for professionals who have identified that a child may be in need of a service available through the Family STEPs network.

Preventative Workers (8-16 years)

YISP preventative workers work with young people who are at risk of offending and becoming involved in anti-social behaviour.

Consultation, Advice and Training

This is available to individual practitioners or to groups/teams.

The service aims to build on the existing skills, strengths and resources of practitioners.

We have a range of resources both theoretical and practical, which may be useful to you in your work with families.

Training is focussed on particular issues relevant to practice and is tailored to meet the identified needs within localities.

