

Earl Shilton

THIS YEAR WE WILL:

- Run Wriggly Reader sessions for under fives every week
- Provide free Bookstart packs and Treasure Boxes
- Run the Space Hop Summer Reading Challenge
- Provide an up-to-date quality book stock
- Deliver a Home Library Service
- Support reading groups
- Have a website that is up-to-date and attractive
- Provide on line and printed reference material
- Deliver the national 24/7 Enquire service
- Support Family History research
- Provide free Internet taster sessions
- Provide study support for children and young people
- Support job seekers
- Provide opportunities for adult learning
- Carry out a customer satisfaction survey
- Offer opportunities for volunteering
- Work with partners to improve services
- Continue to promote community use of the library
- Consult with customers

2010 -2011