






CHILDREN'S PUBLIC LIBRARY USER SURVEY (PLUS) 2007

In 2007 under 16s took part in the Children's Public Library User Survey. This takes place every 3 years . The next scheduled survey is in 2010.


This is what you told us....

1. How you use Libraries

WHAT YOU SAID		WHAT WE WILL DO
<p><u>Reading and Borrowing Books</u> 78.1% of you said that you use the library to borrow things</p> <p>37.7% said that you come into the library to read. 38% of you want to get better at reading. 64% of you like reading</p> <p>83.5% of you think that the books in the library are Good</p> <p>33.8% said you come into the library to look around.</p> <p>Only 8% borrowed a book because library staff said it was good</p>		<ul style="list-style-type: none"> • We will continue to buy books that you like • We will make it easier for you to borrow books on tape by making them free to take out • We won't make you pay for books that are late if you are under 11 years old • We will make libraries look nicer for young people by making areas for young people in some of our libraries • Library staff will talk to you more and tell you about good books

WHAT YOU SAID		WHAT WE WILL DO
<p><u>Doing your Homework</u></p> <p>16.1% said that you come into the library to do your homework.</p> <p>20% of you borrow books for homework and 26.4% use computers for homework</p> <p>26% of you want to find things out.</p> <p>15.4% of you do homework in the library because staff are there to help you</p> <p>63% of you think that homework help is good</p>	 	<ul style="list-style-type: none"> • We will make it easier for you to do your homework by helping you find answers to your questions • Staff will get more involved in helping you get help with your homework • We will help you get help for homework by putting useful sites on our website
<p><u>Using the Computers</u></p> <p>28.3% said you come into the library to use the computers</p> <p>26.4% of you use computers for homework</p> <p>24.9% of you use the computers for looking at websites</p> <p>33% use the computers to play games</p> <p>74% of you think that the computers in the library are good</p>	 	<ul style="list-style-type: none"> • We will introduce Wii games at Hinckley and Loughborough libraries •

2. How we treat you

WHAT YOU SAID		WHAT WE WILL DO
<p>99% of you think that the library is a friendly place</p> <p>97.6% of you think that the library is a safe place</p> <p>15.4% of you do homework in the library because staff are there to help you</p> <p>Only 8% borrowed a book because library staff said it was good</p>		<ul style="list-style-type: none">• We will continue to work with our partners to ensure that the library is a safe and friendly place for you• Staff will get more involved in helping you get help with your homework• Library staff will talk to you more and tell you about good books