

What's happening in and around Leicestershire in the field of domestic abuse and violence support. Produced by Leicestershire County Council Community Safety Team with support from our partners
Issue 5 – March 2011

SPECIAL EDITION

CHANGES TO SERVICE PROVISION IN THE COUNTY FROM 1st APRIL 2011

From April 1st 2011 there will be changes in the services provided by Domestic Abuse services across the County. Details about different services, and who provides them are outlined below. For further information about services and referral processes, go to http://www.leics.gov.uk/domestic_violence_info/support_referrals.htm (This will be updated within the first week of April)

Helpline (Any enquiry)

The Domestic Violence Integrated Response Project Helpline provides telephone advice, emotional support and referral on to anyone who needs help and advice. They will accept calls from victims, survivors, perpetrators, male and female, and will also provide advice and information to practitioners. The helpline also specialise in working with victims from the BME community and women with no recourse to public funds. Callers must live within the City, County or Rutland and be aged 16 or over (although under 16s will be signposted as appropriate)

Risk is identified via the CAADA/DASH risk assessment tool. For more information please contact one of the agencies listed.

Outreach Services (Standard Risk)

Outreach services provide help and support to women and men who are at standard and medium risk, and can provide advice and support networks for women and men who have left an abusive relationship and need emotional support and practical advice.

IDVA Services (High Risk)

Independent Domestic Violence Advisors provide practical support and safety planning to women and men who are at high risk. They provide a single point of contact, and will act as an advocate on behalf of the service users, exploring legal options and providing support through the court system. They will liaise with the Police, CPS, housing options, solicitors etc.

Refuge Services

There are three refuges in the County and one in Leicester City. They provide short term accommodation for women and children who require a safe haven. Support is provided to help women accessing housing options, as well as support with accessing financial, legal and health services.

Victim Support (Standard and Medium Risk)

A national charity providing free and confidential help to victims of crime, their family, friends and anyone else affected. They provide information, emotional support and practical help, whether a crime has been reported or not.

The Serious Crime Unit provides support to victims of domestic abuse in Leicester, Leicestershire & Rutland. They can provide planned telephone support during the day, evenings or weekends, or face to face support at one of their branches or an agreed safe location.

Who to Contact

Further details of these services are given below.

	Outreach	IDVA	Victim Support	Helpline	Refuge Services
Blaby	Blaby DASS	WALL	Victim Support	DVIRP	WALL
Charnwood	LWA	WALL	Victim Support	DVIRP	WALL
Harborough	WALL	WALL	Victim Support	DVIRP	WALL
Hinckley & Bosworth	HBBC DASS	WALL	Victim Support	DVIRP	WALL
Melton	WALL	WALL	Victim Support	DVIRP	WALL
North West Leicestershire	LWA	WALL	Victim Support	DVIRP	WALL

Oadby & Wigston	WALL	WALL	Victim Support	DVIRP	WALL
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Loughborough Women's Aid (LWA)

Outreach: 01509 552549

Loughborough Women's Aid offers free confidential support for people (male or female), with or without children, suffering domestic abuse who live in Charnwood or North West Leicestershire.

We offer outreach support and drop in services. Support is allocated according to the outcome of a CAADA risk assessment and support is offered face to face or over the telephone. We also offer the Freedom Programme and counselling to our service users.

We can also offer advice and training to other professionals and organisations around the issues of domestic abuse.

For more information visit our website at www.lwa.org.uk

Women's Aid Leicestershire Ltd and the ADAM Project

Outreach, IDVA, Refuge and ADAM Project: 0116 242 6440

Women's Aid Leicestershire Limited (WALL) provides free and confidential support and safe temporary accommodation for women with or without children suffering domestic abuse.

All support is offered based on the outcome of a risk assessment, and can take the form of telephone or face to face contact.

The ADAM Project provides outreach support to any man living in Harborough, Melton and Oadby & Wigston who is experiencing, or is at risk from, domestic abuse.

From 1st April 2011 WALL will be providing support for all refuges in the County.

For Referrals and enquiries call

- Leicester Refuge – 0116 2440169
- Hinckley Refuge – 01455 322131
- Veronica House – 01530 278199 Enquiries 0116 2426440
- Loughborough Refuge – 01509 237206 Enquiries 0116 2426440

Blaby and Hinckley & Bosworth Outreach Support Service

Outreach Blaby: 07900 226875

Outreach H & B: 07966 202181



Blaby and Hinckley & Bosworth Local Authority provide an Outreach service to standard and medium risk service users, both male and female.

DVIRP Domestic Abuse Helpline ***Helpline: 0116 255 0004***

DVIRP provide support to anyone over the age of 16 affected by Domestic Violence in Leicester, Leicestershire and Rutland. The telephone support service is staffed by trained male & female workers and volunteers. DVIRP also offer support to perpetrators and their families.

DVIRP offers support in Punjabi, Hindi, Gujarati and Urdu

Victim Support ***Outreach Support: 0116 255 6628***

Victim Support is an independent national charity that offers emotional and practical help to all victims and witnesses of crime. Teams of specially trained volunteers offer free, confidential support and information to victims of all crimes including domestic abuse.

ITEMS OF INTEREST

Violence against Women and Girls Newsletter

<http://www.homeoffice.gov.uk/publications/crime/vawg-newsletters/vawg-mar-2011?view=Binary>

and action plan

<http://www.homeoffice.gov.uk/publications/crime/call-end-violence-women-girls/vawg-action-plan?view=Binary>

Key Dates in the County

These are the planned dates for future Delivery Group and Strategy Board. For more information contact Julia.young@leics.gov.uk



The **Delivery Group** manages the delivery of the Leicestershire Multi Agency Domestic Abuse Strategy Plan and provides opportunities to link up domestic abuse work across the County.

29/03/11 - 9.30am -11.30am - County Hall Rm 401
10/05/11 – 9.30am – 11.30am – County Hall Rm 401
06/07/11 – 9.30am – 11.30am – County Hall Rm 401
27/09/11 – 9.30am – 11.30am – County Hall Rm 401
09/11/11 – 9.30am – 11.30am – County Hall Rm 401

The Leicestershire Domestic Abuse **Strategy Board** will oversee and coordinate the implementation and delivery of domestic abuse priorities agreed in the Leicestershire Multi Agency Domestic Abuse Strategy. To achieve these aims and priorities the board will encourage agencies and partnerships to work jointly and collaboratively, including the sharing of resources.

Thursday 16th June 2011 - 9:30am - County Hall
Wednesday 14th Sept - 09.30 - County Hall
Wednesday 14th Dec 09.30 - County Hall

Key Contacts in the County

County Domestic Abuse Reduction Co-ordinators – Julia Young/ Kelly Feehan
0116 305 7594

Local District/Borough Co-ordinators

Blaby District - 0116 272 0555 *Jill Stevenson*

Charnwood Borough - 01509 550317 *Michele Walker*

Harborough District - 0116 242 6440 *WALL*

Hinckley & Bosworth Borough - 07966 202181 *Jan Flawith*

Melton Borough - 01664 502418 *Kevin Quinn*

Oadby & Wigston - 0116 242 6440 *WALL*

**Leicestershire Constabulary - Domestic Abuse and Safeguarding Adults
Coordinator - 0116 248 5109** *DI Pete Williams*