

How we will realise our vision?

The detail of how we will deliver the strategy can be found in the Adults and Communities Departmental Service Plan 2010-2011, which is up dated every year. The plan is published on www.leics.gov.uk/sc_service_plan.htm. A wide range of projects are already in place that are focused on making the changes happen. In making these changes we will ensure we work to three key principles, we will:

Put people at the centre of everything we do

We will work collaboratively with people of all ages who access or receive services, including their families and networks of support, to make sure people keep control of their lives.

Focus on outcomes and making a difference to people's lives

We will concentrate on the things that people tell us make

a real difference to their lives and enable them to achieve their goals and aspirations.

Meet people's needs in an effective, equitable and sustainable way

We will make sure that everything we do makes the best use of the resources we have, working in an imaginative and creative way and making good use of new technology.

For general enquiries, please contact County Hall

Phone: 0116 305 7404

Fax: 0116 305 7440

Minicom: 0116 305 7549 or use BT Tynetalk

Email: adultsandcommunities@leics.gov.uk

If you require this information in an alternative version such as large print, Braille, tape or help in understanding it in your language, please contact 0116 305 7404.

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এই তথ্য নিজের ভাষায় বুঝার জন্য আপনার যদি কোন সাহায্যের প্রয়োজন হয়, তবে 0116 305 7404 এই নম্বরে ফোন করলে আমরা উপযুক্ত ব্যক্তির ব্যবস্থা করবো।

假如閣下需要幫助, 用你的語言去明白這些資訊, 請致電 0116 305 7404, 我們會安排有關人員為你提供幫助。

Jeżeli potrzebujesz pomocy w zrozumieniu tej informacji w Twoim języku, zadzwoń pod numer 0116 305 7404, a my Ci pomożemy.



Designed by Creative Services, Leicestershire County Council. 10/10. J0807

Adults and Communities Three Year Strategic Plan 2010 - 2013



Promoting independence | Changing lives
Working with communities

Foreword to Strategic plan 2010-2013

The strategic plan sets out our vision and the key aims for the next three years. In the previous strategic plan we explained that we needed to make fundamental changes to social care, the way it is organised and the way services are provided, in order to meet the challenges ahead. People are living longer and we want to make sure they can remain independent, leading purposeful and enjoyable lives and are able to make a contribution to their communities. This is part of a national programme of social care change we call personalisation.

Over the last three years we have been working with people who are in receipt of services to develop better ways of supporting them. This has led to the development of personalised support which means people are able to take control of their life, identifying what support they need and how it should be provided. We will start to introduce these changes more widely over the next three years.

“It’s really flexible; I get bits of help from here and there. They all come together and it all makes a really good package of support for me.” JT

As well as providing services and support to adults, we also provide community services, for example Libraries, Heritage and Arts. We recognise that communities play a crucial role in people’s lives, providing them with support in their daily lives and opportunities to contribute to them as active and equal citizens. We provide support, activities and opportunities to the whole community, children, young people, adults and families. This gives us a real opportunity to enable people to stay fit and healthy and to make sure people of all ages have cultural opportunities that enrich their lives and increase their sense of wellbeing.

“The Personal Budget has enabled me to look at what’s important to me.” SP



“I can’t think of anything that would work better than it has for us. All we need is a bit of help, and that’s what we’re getting.” CG

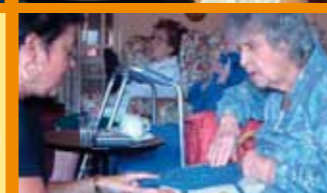
Community services make a significant contribution to improving people’s wellbeing and the wellbeing of their communities. They play a key role in the personalisation of social care, providing people with good information so they can support themselves and providing services that help people stay healthy and independent.

The next three years will be challenging, we remain in a difficult economic climate with every public sector organisation facing budget restrictions. However we move forward from a strong position. We have a long history of providing excellent services and are making progress in transforming the way services are provided. The planned restructuring of the NHS has provided us with a real opportunity to integrate the commissioning and delivery of health and social care services. This will help to address the financial challenges we face by reducing duplication, and also ensure that we deliver more joined up services in local communities. With additional responsibilities for local health improvement and an increased focus on quality, we can encourage innovation and continually improve services.

Working in partnership with people in receipt of services, with our communities, with the NHS and other partners remains fundamentally important. We will continue to explore new ways of delivering services with partners and ensure we are as efficient as possible, making the best use of the resources we have.

Mr Mick Connell
Director of Adults and Communities

Mr David Sprason
Cabinet Lead Member for Adults and Communities



Our vision: People lead fulfilling and purposeful lives, in welcoming and flourishing communities.

What is the purpose of the strategy?

It provides us with the opportunity to share and explain our vision, it identifies the five key strategic aims that provide a framework for the way we will develop and improve services over the next three years (2010 – 2013). It outlines how we will realise our vision and form our contribution to the Sustainable Community Strategy for Leicestershire.

The five key strategic aims:

1: Understanding the needs and aspirations of the people of Leicestershire

We will develop a good understanding of people’s needs so we can ensure that the right types of support and activities are available to assist people to make informed decisions about their future and to reduce inequalities.

2: Developing strong, inclusive, supportive and independent communities

We will ensure people are aware of the wide range of learning, cultural, recreational and sporting opportunities available to them, making sure these are as easy to access as possible. We will provide people with the opportunity to volunteer and contribute to their communities, adding to the strength and diversity of community life.

3: Promoting the health and wellbeing of individuals and communities

We will work with our communities and our partners to promote health and wellbeing, developing services and support that help people to stay healthy, prevent ill health, and to recover quickly from illness.

4: Increasing peoples choice and control

We will put people first, to provide better support, putting them in control of their own resources and managing their own lives as they wish.

5: Continually improving the way we work with people

We will listen to what people tell us, constantly striving to be better and more efficient, so we make the best use of the resources we have.