

THE CHILDREN'S RIGHTS SERVICE

The Children's Rights Service can offer independent help and advice to children and young people in care, including:-

- Providing information and advice on children's rights and the different ways a complaint can be sorted out.
- Support and assistance for children and young people who want the Children's Rights Officers to act on their behalf to try to informally sort out a complaint.
- Advice and assistance if the complaint cannot be sorted out and has to be progressed through the formal Complaints Procedures.
- Information and advice on other child care organisations.
- Advice and assistance with other types of complaints, for example with housing, education etc.
- The provision of regular newsletter to all young people.
- Consultation events

It is important that foster carers do not feel threatened by this service but view it positively as a way of ensuring children placed with them have their welfare and needs met and promoted in a positive manner.

Foster carers and young people can contact the Children's Rights Service directly.

**Children's Rights Worker: - Elaine Constable
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